



Ardi Mehist
IT PROFESSIONAL



EXPERIENCE

Portfolio

www.mehist.com

Rapid7

2015 - present

Backline Support Engineer - Level 3

- Understanding clients' business objectives/impact
- Resolving issues in timely manner, ensuring customer success
- Serving as the liaison between Rapid7 and the customer
- Follow-ups, testing and troubleshooting as necessary
- Working with development and platform delivery teams to find root causes
- Managing customer issues, keeping them informed of progress
- Interacting closely with various departments, providing first hand feedback
- Writing custom integrations to meet customer needs when necessary
- Creating customer facing documentation and sample applications
- Contributing to Open Source and internal projects

CES Schools

2007 - 2015

IT Administrator

- Installation, support and maintenance of IT, AV and CCTV assets
- Design and implementation of IT Systems
- Purchasing and managing hardware and software
- Designing user documentation
- Providing training to non technical staff
- Supporting a variety of desktop and mobile platforms
- Integrating applications / systems
- Linux server administration (Apache, MySQL, PHP)
- Managing Amazon AWS environment
- Integration and support of SaaS products (Google Apps, Office 365, Dropbox, OneDrive)
- Web design and development
- Multimedia and video editing
- Content moderation
- Full responsibility of rolling out, hosting and maintaining Moodle, Joomla and Xibo Digital Signage.

Spidernet Ltd.

2006

System Administrator

- Purchasing and managing hardware and software
- Managing a small (20-30 client) network of MS Windows systems
- Hardware and software troubleshooting, repair and maintenance

EDUCATION

NCI
2014

Higher Certificate in Computing

Dublin



SKILLS

Rockstar Skills

APPLE IOS/OSX	● ● ● ● ●
LINUX	● ● ● ● ●
DOCKER	● ● ● ● ●
AWS	● ● ● ● ●

Other Skills

PYTHON	● ● ● ● ●
HW	● ● ● ● ●
RUBY	● ● ● ● ●
JAVASCRIPT	● ● ● ● ●



COMPETENCES & WHAT I LOVE

ELECTRONICS:
PI / ARDUINO

DEVELOPMENT &
AUTOMATION



NETWORK &
SYSTEM ADMIN.

I'm passionate about technology and making it work to suit the daily goals of others and myself, I'm always open to new ideas and looking to learn or tackle a new challenges. I've a keen interest in IoT, open source hardware, software and automation.

THANKS FOR YOUR TIME

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